



ParadisePets Grooming and Daycare

19237 1/2 Ventura Blvd., Tarzana, CA 91356
Phone: 818-881-4004 Fax: 818-881-4044
Paradise-Pets.com

PET PROFILE

OWNER'S INFORMATION:

Owner's Name: _____
Email: _____
Pets (1): _____ (2): _____ (3): _____
Your Phones (Home): _____ (Cell): _____ (Alt.): _____
Name of Emergency Contact: _____ Email: _____
Emergency Contact Phones (Home): _____ (Cell): _____ (Alt.): _____

PET'S INFORMATION & FEEDING *(If you have more than one dog, please fill out a separate Pet Profile for each.)*

Pet's Name: _____ Age: _____ Birthday: ___/___/___ Breed: _____ Weight: _____ Color: _____
Circle One: Male/Female Circle One: Neutered/Spayed Circle One: Dog spends most of the day inside/outside
Can your dog climb/jump over fences: _____ If so, how high: _____ Is your dog crate trained? _____
Feeding (Circle): AM/Lunch/PM How many cups per feed: _____ Food brand: _____
Does your dog normally free-feed throughout the day: _____ If finicky, may we use some enticements?: _____

MEDICATIONS & SUPPLEMENTS:

1. _____ Dosage: _____ What time? AM: _____ Noon: _____ PM: _____
2. _____ Dosage: _____ What time? AM: _____ Noon: _____ PM: _____
3. _____ Dosage: _____ What time? AM: _____ Noon: _____ PM: _____
Additional Notes:

MEDICAL HISTORY:

Please list any previous or current medical problems, allergies, or prior injuries. *(Example: prone to hotspots, ear or infections, arthritis, prior surgeries, skin issues, rashes or scars, etc.)*

VETERINARIAN INFORMATION:

Name of Clinic/Hospital: _____ Phone: _____
Veterinarian's Name: _____ Date of dog's last exam: _____



BOARDING & DAYCARE AGREEMENT

This agreement is entered into between Paradise Pets Grooming and Daycare ("Paradise Pets") and the Pet Owner ("Owner") identified below, and is with regard to the boarding and/or daycare that will be provided by Paradise Pets for a dog ("Pet") belonging to Owner.

- 1. DISCLOSURE:** In entering into this Agreement, Owner represents that he and/or she is/are the owner(s) of the Pet. Owner certifies that the information offered in the attached Pet Profile, upon which Paradise Pets relies, is true and accurate. The Pet Profile is attached to this Agreement. Owner represents to Paradise Pets that the Pet has not been exposed to rabies or distemper within a thirty day period prior to boarding and/or daycare and that the Pet is current on all vaccinations, including Rabies and DHPP (distemper, hepatitis, parainfluenza, and parvovirus) within 3 years prior to boarding and/or daycare and for Bordetella (also known as "canine cough") within six month prior to boarding and/or daycare, and understands that the vaccination may not prevent exposure to a virus or infection. Owner agrees to provide current vaccination certificates for the above. **Owner's Initials: _____**

- 2. ASSUMPTION OF RISK:** Paradise Pets provides a supervised, free-range indoor area for dogs to run and play throughout the day. During the time that the Pet is within the control and care of Paradise Pets, the staff will exercise their best efforts to insure the safety and well-being of the Pet. Notwithstanding those best efforts, it is always possible that the Pet may be injured or become ill. Paradise Pets staff is trained to intervene as quickly and as safely as possible. Despite prompt efforts by staff, a dog may suffer an injury from an altercation with another dog. If injury to the Pet results from an altercation between several dogs, each Owner is responsible for all expenses related to his or her Pet, regardless of which Pet was at fault. Owner agrees not to hold Paradise Pets, its staff, or any other clients liable for any injuries which the Pet suffers as a result of an altercation with another dog.

Owner acknowledges that no amount of vaccination requirement, sanitation efforts of the facility, or the care provided to the Pet can prevent pets from contracting an airborne virus or communicable disease. Additionally, on occasion, dogs may have difficulty adjusting to being away from home and may, as a result, develop lethargy and a loss of appetite. Paradise Pets staff will make every effort to recognize these symptoms as quickly as possible and to address them. However, Owner is aware that employees of Paradise Pets are not veterinarians and do not have backgrounds in animal medicine and are not expected to diagnose illnesses in the pet while at Paradise Pets.

Owner understands the risks of illnesses, disease, or harm from injury, and hereby releases Paradise Pets, its employees, members of other agent, from any and all losses, damages, costs and expenses arising out of or in connection with an communicable disease, airborne virus, or any other medical condition or injury contracted by Owner's pet at Paradise Pets **Owner's Initials: _____**

- 3. MEDICAL ATTENTION:** If Pet shows signs of illness or is injured, Paradise Pets will attempt to immediately contact Owner or Owner's designated emergency contact. In the event that the Owner or Emergency Contact cannot be reached, Owner hereby authorizes Paradise Pets to make all health care decisions for the Pet. Based upon the circumstances, however, Paradise Pets may decide to immediately take the Pet to a veterinarian for treatment. Owner grants permission to any clinic or third party to discuss the medical condition of the Pet with Paradise Pets, and any information regarding care and treatment of the Pet. **Owner's Initials: _____**
- 4. ASSUMPTION OF MEDICAL LIABILITY AND PAYMENT:** If Paradise Pets takes the Pet for medical treatment, Owner will be at all times solely responsible for the cost of any medical treatment which the Pet may require as a result of any such illness or injury. Furthermore, if Pet is transported to or from Paradise Pets by staff, Owner holds Paradise Pets harmless in the event of injury or accident during transportation. Owner agrees to the use of his/her credit card to pay for the cost of all such medical treatment, in addition to any related costs which Paradise Pets incurs. The Credit Card Authorization is attached to this Agreement. **Owner's Initials: _____**
- 5. PHOTO RELEASE:** Paradise Pets is occasionally featured on television and print media that may include photographs or film/video of the dogs playing in the daycare rooms. Paradise Pets also takes photographs and/or videos of dogs in daycare and posts this content on social media. These images may also be used for online and/or marketing material. Owner grants permission to use the image of Pet for such purposes. Any Owner who does not want the Pet photographed for above purposes, please do *not* initial. **Owner's Initials: _____**
- 6. ABANDONMENT:** Owner agrees and acknowledges that Paradise Pets, in accordance with applicable law, has a possessory lien upon the Pet until such time that all applicable charges per this Agreement have been paid by the Owner. Owner (or an authorized representative of Owner) understands and agrees that if Pet is not picked up from Paradise Pets within fourteen (14) calendar days after the scheduled date of departure without full payment of charges to that date, the Pet shall be deemed to be abandoned. If required, Paradise Pets, also in accordance with applicable law and after giving Owner sufficient written notice, may force a sale of Pet in order to recover all amounts owed by owner. **Owner's Initials: _____**
- 7. PAYMENT:** Owner agrees to pay the applicable service rates in effect on the date Pet is checked into Paradise Pets and to for any additional services requested by Owner. Payment for all accommodations and services will be paid for at time of check-in. All additional or ancillary services will be paid upon check-out. Additional boarding fees may apply during major holidays. **Owner's Initials: _____**
- 8. INDEMNIFICATION:** Owner agrees to fully release and indemnify Paradise Pets, and its owners and employees, for any and all damages that occur, and claims that may arise, as a result of acts committed by the Pet while the Pet is at the Paradise Pets facility. **Owner's Initials: _____**

9. ARBITRATION: This agreement constitutes the entire agreement between the parties hereto concerning the subject matter hereof. All terms and conditions set forth in this Agreement shall be binding upon the heirs, relatives, assigns, officers, and shareholders of the parties hereto. Any controversy or claim arising out of or relating to the Agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to the Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator(s) shall apply California law to the merits of any dispute or claim, without reference to conflicts of law rules. If either party to this agreement brings an action or proceeding to enforce any provision of this Agreement, to enforce any breach of this Agreement, or to address any matter arising or relating to this Agreement, the non-prevailing party shall pay to the prevailing party all reasonable attorneys' fees and costs which are incurred in the bringing of such action or proceeding. **Owner's Initials:** _____

In signing this Agreement below, Paradise Pets and the Owner expressly agree to the terms and conditions set forth above.

Paradise Pets Representative Signed *Date* *Paradise Pets Representative Printed*

Owner Signed *Date* *Owner Printed*

Address *City* *Zip*

Home Phone *Cell Phone* *Alternate Phone*



LIABILITY RELEASE AND CREDIT CARD AUTHORIZATION

Thank you for choosing Paradise Pets and for entrusting us with the care of your dog. Your dog's health and well-being is of utmost concern to us. Every effort will be taken by Paradise Pets' management and staff to provide a happy and healthy experience for your dog.

Paradise Pets is a free range facility where dogs spend the day playing together. Although rare, arguments between some dogs may occur and could cause injuries, or an injury may occur by accident as dogs are playing together. Our staff is trained to intervene as quickly as possible, however, **should veterinary care be necessary, you are responsible for all expenses related to your dog regardless of which dog was at fault.**

All dogs are required to have proper vaccinations, including Bordetella (canine cough). But as with a flu shot for humans, the Bordetella vaccination only reduced the possibility or lessens the severity but does not necessarily prevent infection. On occasion, dogs might be exposed to viruses from other dog guests and become ill. In the rare event that your dog shows symptoms of illness, we will seek immediate intervention and/or treatment. **However, Paradise Pets will not assume responsibility for expenses related to your dog either while staying with us or upon return to home.**

In signing this release, you or the authorized signer on this credit card accepts responsibility for your own dog's expenses should any injury or illnesses occur. Your signature will also serve as authorization for Paradise Pets to use your credit card for any deposits, services, and/or medical/veterinary needs in your absence.

Please circle: Visa/Mastercard/AMEX/Discover

Credit Card Number: _____ Exp.: ____/____ Security Code: _____

Name as it appears on card: _____ Billing Zip Code: _____

Authorized Cardholder's Signature: _____ Date: _____

Please print name of your dog(s): _____